

2018 Out of School Child Care Parent Survey Results

How many times a week does your child attend the After School Program (ASP)?

- 1-2
- 2
- 5 days a week
- 2-3 days
- 5
- 5
- 5
- 5
- Occasionally
- 2
- Usually 1 day
- 1-2
- Usually 4 or 5
- 4 to 5
- 5
- 3-5
- Usually 5
- sometimes 5 sometimes none
- 2

How often does your child attend the S.O.D. (School's Out Day) Program?

- Not very often
- once a month
- most of them
- once a month
- 1/2 the time
- All
- 90%
- Every time
- Occasionally
- Twice a month (approximately)
- Once every two weeks
- Not often
- 50 %
- almost all
- never
- Every s.o.d
- about 5 times a year
- once in a while

Why does your child attend the ASP or SOD Programs?

- She goes on the days I'm working
- because we work (parents)
- Child care and beneficial program
- For childcare purposes
- Working
- After school care
- No other child care.
- They love the programs and also needing childcare for while I am at work
- I'm working and need a safe fun place for her to go
- So I have childcare while I'm at work.
- Just because she wants to
- For the fun and enjoyment of playing with more kids her age
- I'm at work until 4:30 Mom-Fri and my husband works out of town. When he's away she attends.
- parent works
- Parents working and they enjoy it
- two working parents
- Because both his dad and I work until 5 or later
- because i can't pick her up after school
- I work Full time and have no one to pick him up from school

If your child does not attend either the ASP or SOD Programs, what is the reason?

- Goes to family
- May have an appointment
- Split custody so on my days off I have her. I usually let her go to enjoy it if we have nothing planned right after school.
- variety, usually been to the event before (more than twice) and doesn't want to go
- Grandparents
- other arrangements and I choose not to send her on the out of town trips
- because i can pick her up after school

Are the programs at the Ponoka Youth Centre affordable?

Yes 100% No 0%

Have you made use of the government subsidization offered at Ponoka Youth Centre?

Yes 32% No 68%

Please indicate whether you agree, disagree or cannot comment on the following statements regarding the staff at Ponoka Youth Centre.

I feel that the staff are professional and welcoming.

Agree 100%

I believe that communication with families occurs in an open and respectful manner.

Agree 100%

I feel that I am welcome to address my concerns with the staff.

Agree 100%

I believe that the staff provide a safe, caring and supportive place for my child.

Agree 100%

I am comfortable with how the programming staff handles behavior problems.

Agree 100%

I feel that the staff encourage positive and healthy interactions and my child is developing positive relationships at the Ponoka Youth Centre.

Agree 100%

Comments:

- love the staff and the activities
- We just started using this program a few months ago. So far I am happy and wish I started my child sooner
- I think you guys are amazing you actually go that extra mile with my son and u understand that he's not a "bad kid that's he's a great kid underneath it all but that he does have issues we are trying to deal with! Thank you guys for giving him somewhere safe to be!

Please indicate whether you agree, disagree or cannot comment on the following statements regarding the activities and programs of the Ponoka Youth Centre.

I am satisfied with the activities and programs.

Agree 100%

I know my child enjoys going to the Ponoka Youth Centre.

Agree 100%

I feel well-informed about activities and events happening at the Ponoka Youth Centre.

Agree 100%

I find the Ponoka Youth Centre environment to be clean and well maintained.

Agree 100%

I would recommend the programs to others.

Agree 100%

Comments:

- I do recommend the program to others.
- We are SO lucky to have this programming and facility in place in Ponoka. It makes a huge difference in my families life. The staff are outstanding.
- The older kids that have been going for a number of years and sometimes have been to the outside venues and are bored with going again

We recognize that many factors contribute to the healthy development of children and it is a combination of many influences that help a child thrive. While we are but one of many influences in your child's life, please indicate if you have observed positive development in your child in any of the following areas this year.

Feeling safe and supported

Yes 100% No 0% Cannot Comment 0%

Feeling valued and able to be uniquely themselves

Yes 100% No 0% Cannot Comment 0%

Showing kindness and respect towards others

Yes 95% No 0% Cannot Comment 5%

Willing to try new things and participate in new opportunities

Yes 100% No 0% Cannot Comment 0%

Overcoming barriers (e.g. self-control, coping with emotions, patience, self-monitoring, awareness of right and wrong, ability to avoid negative behaviour, etc.)

Yes 95% No 0% Cannot Comment 5%

Increasing self-confidence

Yes 100% No 0% Cannot Comment 0%

Developing social skills and building positive relationships (e.g. communication, empathy, conflict resolution, listening, sharing, friendliness, skills to identify and manage bullying behaviours, etc.)

Developing leadership abilities

Yes 90% No 0% Cannot Comment 0%

Feeling more connected and part of a community

Yes 100% No 0% Cannot Comment 0%

Learning life skills (e.g. teamwork, problem-solving, organization, planning, decision-making, nutrition, gardening, arts and crafts, etc.)

Yes 100% No 0% Cannot Comment 0%

Comments:

- Ponoka is lucky to have this program
- Her social skills with children she hadn't met before
- My son will always have behavioural regulatory issues as well as self-confidence issues etc but he knows that you guys are a safe place, that you won't judge his special needs and that you will help him make the right choices and that's what matter for us

Overall, how would you rate the Ponoka Youth Centre?

Excellent	68%
Very Good	32%
Good	0%
Poor	0%
Very Poor	0%

The Ponoka Youth Centre policies serve as a guideline for the agency in providing quality programs and services to families in our community. We value your input regarding these policies. Please provide feedback below regarding our policies and your thoughts concerning them.

- I have no issues with the policies so they must be working well.
- Everyone is amazing. Don't change a thing
- The policies haven't been a concern for my family, I appreciate the leaders letting me know the good (and maybe not good choices) my children have made. Open communication is key.
- I have no input at this moment in time.

Please feel free to share any other ideas you may have that would help us better meet the needs of your family.

- The summer programming is amazing & field trips are very cool places. However for my family it makes those days (\$40 & up) unaffordable.
- I think the program is well laid out.
- Would be interested if it was open around christmas break and as well as the week before school